

Ticketing Center

Resource: tobiaseigen.org

No:

Opened: 13 Apr 2026

Status: Resolved

New Message

Send a message to the team and they will respond as soon as possible.

Your Name *

Your Message *

Send Message



Kai Duguid
Spamhaus

Apr 15th, 2026 at 03:46 pm

Thank you for contacting the Spamhaus Ticketing team,

We have reset the reputation score for:

tobiaseigen[.]org

and it is no longer listed in the DBL. There are no whitelists. If the domain reputation falls again, the domain will be re-listed.

It will be removed from our database shortly. It should only take a few minutes, but some networks may lag up to 24 hours in removing domains from their local systems. If the listing remains active after 24 hours, please contact us.

To prevent future issues please read our FAQ about DBL listings:

<https://www.spamhaus.org/faqs/domain-blocklist/>

This FAQ on general mailing best practices may also be helpful:

<https://www.spamhaus.org/faqs/marketing-email/>

Regards,
Kai Duguid

Tobias Eigen

Apr 14th, 2026 at 02:30 pm

Hello again! I have an update. I realized my site at <https://tobiaseigen.org> has been down for the last two weeks or so. Maybe that was the cause? I have now brought it back up again. It contains a link to tobias@tobiaseigen.org, the email address I am using for my fledgling business. I also added a link to tobias@tobiaseigen.org from my Discourse site at <https://discourse.tobiaseigen.org/about>.

I'd really appreciate being removed from your blacklist so I can start sending email again. Thanks in advance!

Tobias Eigen

Apr 13th, 2026 at 07:23 pm

Thanks for the quick response! Can you explain to me how I am supposed to engage in good sending practices when I am blocked from sending any email at all? This domain is not brand new either. When it was brand new I was also on your blacklist but after a while it was removed, and I have come to rely on it as my primary email. It has been working perfectly for a period of time now.

I removed the whois privacy protection - that seems to be the only thing I can still do to improve the reputation of my domain, until you allow me to send email again.



Marvin Adams

Spamhaus

Apr 13th, 2026 at 07:03 pm

Thank you for contacting the Spamhaus Ticketing team,

The following domain is recently registered with no reputation and has characteristics common with domains seen to be spamming:

tobiaseigen[.]org

This listing is not eligible for removal at this time. We do not reveal the criteria involved, but one of them is about brand new domains with no-prior reputation.

Please read the below resource on how to improve your reputation.

As the factors which affect this domain's reputation may change over time, engaging in good sending practices as mentioned in the link below should help:

<https://www.spamhaus.com/resource-center/best-practice-for-owners-of-a-newly-registered-domain-part-3/>

Regards,
Marvin Adams

Tobias Eigen

Apr 13th, 2026 at 03:22 pm

Hello! I am not sure why my domain was blacklisted, but I took some measures and would appreciate being delisted please. Here are some things I did:

- changed nameservers to use my registrar nameservers instead of on the mailinabox server itself
- updated mailinabox and roundcube webmail to latest version, which includes security fixes
- archived all email accounts except tobias@tobiaseigen.org
- changed password for tobias@tobiaseigen.org

- checked logs and see no spam is being sent that I could find



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